Appendix 1: VCSE Phasing

Phase 0 - June 2022 to March 2023

Commissioning Theme 0: Day Opportunities and Meaningful occupations

A new model for Kingston, which enables people to have a choice between building based services and community based services. This will be supported by the use of a support broker. All services will change to be outcome focussed, encourage the use of universal services and support people to access volunteering, work and educational opportunities. The services in this theme include:

- Building Based Day Opportunities and Meaningful Occupations
- Community Based Day Opportunities and Meaningful Occupations
- Preventative Day Opportunities and Meaningful Occupations
- Buddy scheme
- Supported Employment

Phase One - September 2022 to March 2023

Commissioning Theme 1: Infrastructure Support and Capacity Building

This theme provides specialist support to the VCSE sector and will enable citizens to engage with community action and volunteering.

The services in this theme include:

- Volunteering and Participation Enablement Support
- Health, Care and Social Prescribing in the Voluntary Sector
- Sector Infrastructure Support

Commissioning Theme 2: Refugee, Asylum Seeker and Vulnerable Migrant Support

Specialist services for refugees and vulnerable migrants to ensure that people know where to go for information, advice and advocacy that enables them to access specialist support, build social networks, engage in local activities, and participate in community life.

The services in this theme include:

- English Lessons for Migrants
- Advocacy, Information and Advice for Vulnerable Migrants
- Advocacy, Information, Advice and Integration Support

Commissioning Theme 3: Carers Support

Services to meet the Council's obligations under the Care Act to support carers and offer carer assessments. The contract will offer assessments, advice, guidance and support for Kingston adult carers aligned to the new Carers' Strategy.

The services in this theme include:

• Adult Carers Support

Phase Two - February 2023 to September 2023

Commissioning Theme 4: Information Advice and Guidance

Provision of universal and specialist information and advice for Kingston residents to enable them to prevent escalation where possible and enable them to live independently. This is likely to include information, advice and casework around welfare benefits and tax credits, debt, housing, employment, consumer goods, immigration, health and relationships. It is proposed that existing services under this theme are extended to September 2023 whilst the commissioning model for this theme is further developed with the sector. This will ensure that providers can be focused on continuity of provision during the winter which is likely to be extremely challenging given the cost of living crisis and the specific challenges of escalating energy costs.

The services in this theme include:

- Statutory Information and Advice
- Equality, Inclusion and Diversity Information and Advice
- Specific Cost of Living Crisis and Fuel Poverty Support

Commissioning Theme 5: Adult Social care

Provision of a range of specialist community based services for Kingston residents to enable them to live as independently as possible. These are a range of targeted preventative and specialist support services for people with social care needs. It is proposed that existing services under this theme are extended to September 2023 to minimise disruption. This will ensure that providers can be focused on continuity of provision during the winter.

The services in this theme include:

- Transport
- Dementia support
- Information Advice and Guidance for Older People
- Community Support for Older People
- Personal Assistant Brokerage
- Respite

Commissioning Theme 6: Mental Health Support, Wellbeing and Disabilities

Provision of a range of specialist community based services for Kingston residents with mental health problems and people with disabilities. It is proposed that existing services under this theme are extended to September 2023 to minimise disruption. This will ensure that providers can be focused on continuity of provision during the winter.

The services in this theme include:

- Mental Health Support
- Health and Wellbeing
- Services for those with disabilities and Neurodevelopmental Disorders

Commissioning Theme 7: Domestic Abuse

Provision of community based services for Kingston residents affected by domestic abuse, including specialist accommodation for those needing housing and a safe space to escape domestic abuse. It is proposed that existing services under this theme are extended to September 2023 to minimise disruption. This will ensure that providers can be focused on continuity of provision and that we can work with the sector further to shape a new service model that responds to emerging needs.

The services in this theme include:

- Domestic Abuse Community Outreach Service
- Domestic Abuse Accommodation

Commissioning Theme 8: Environment and Climate Change

Provision of community activities and projects which support the Council's climate action plan objectives and will enhance the borough's natural environment and biodiversity. It is proposed that existing services under this theme are extended to September 2023 to enable the Council to undertake further work with local groups to inform the priorities and funding model for the future.

The services in this theme include:

• Energy and Sustainability Projects

Phase Three - Timescales to be agreed

Commissioning Theme 9: Statutory Advocacy

Provision of statutory advocacy in line with the Council's obligations under the Care Act. It is proposed that existing services under this theme are extended to April 2024 to ensure that new provisions can be aligned with the new Liberty Protection Safeguards.

The services in this theme include:

• Statutory Advocacy