

Healthy Communities Kingston Team

Hours: 8am-4pm Monday –
Friday
Based at Malden Centre
(changes due to business
needs)



Part of Places for People



As **Healthy Communities Manager**, I oversees the delivery of Healthy Communities Programmes at all of our Kingston sites, ensuring alignment with Places Leisure Strategy, local health priorities, and measurable impact. This includes developing partnerships with healthcare professionals and community organisations to establish referral pathways. Alongside overseeing all referrals and supporting the team to provide a positive customer journey.



Teresa is our Level 3 Exercise Referral instructor. She also teaches on our specialist classes such as Strength & Balance. She is based at the Malden Centre but also does outreach healthy communities work such as a cancer class at Kingston Hospital every Wednesday in the Sir William Rous Unit.

Dom is our other Level 3 Exercise

Referral instructor. He teaches on our Forever Active programme, over 60s classes and has a passion for

supporting those with long term health

conditions through personal training

and swimming. Dom also teaches our

chair-based cancer class at Malden



Coming soon...

Healthy Communities Co-Ordinator x 2

Centre every Wednesday.

TBC

Hours: 18hours contracted Based at Malden Centre (changes due to business needs)

Hours: 40 hours a week based at all sites

Social Prescribing Link Worker Hours: 40 hours a week based at all sites

As **Healthy Communities Instructor**, she is one of our point of contacts for patients referred to our programmes, qualified in Level 3 Exercise Referral and Level 4 Cancer Specialist instructor. She ensures each individual has a positive experience from the very beginning, helping them feel comfortable, confident, and supported as they start their journey with us. She also supports on the coordination of national programmes such as Move Through Menopause programme.



Clare

Move Through Menopause

Move through menopause is a 12-week programme consisting of 45 minutes education and 45 minutes of physical activity each week at one of our sites with a qualified female instructor.

Examples of education topics include:

- Symptom management
- Hormones and HRT
- Menopause & Mental Health
- Menopause & Nutrition

Examples of physical activity sessions:

- Body sculpt class
- Women's only gym strength session
- Beginners' yoga
- Group cycling class



"it's been amazing to meet likeminded women and trying new activities" - Helen

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"My plans are to get fitter & stronger with the healthy communities membership offer" - Theresa







Parul's story

Parul (top left) has been a group exercise instructor with Places Leisure for a number of years. She's passionate about helping others. She heard about Move Through Menopause and joined as a participant at the Malden Centre. She enjoyed connecting with likeminded ladies and sharing different experiences.

Since participating in the course, Parul is continuing their journey with us as she loved the course so much that she reached out to the Healthy Communities manager for Kingston to become a facilitator and is going to be delivering the next course at Tolworth Recreation Centre in July.

She has said she's now able to draw on her own experiences and years of training to create a safe and open space for those on the next move through menopause course. She's excited to interact with the other ladies on the course, trying out new exercises and use holistic tools that nurture the mind, body and spirit.



Move Through Menopause in the Kingston Contract



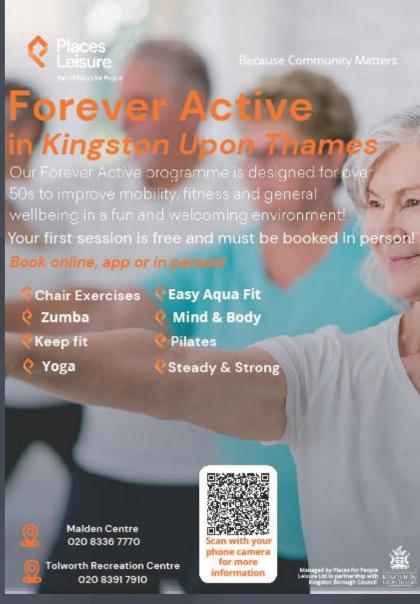
Forever Active

- 10 new classes at Malden & Tolworth with a focus on 50+ population in partnership with Kingston Council.
- Forever Active is part of the wider focus on Move Well, Live Well campaign.
- Pay as you go at £4.20 or healthy communities membership to attend classes.

"I'm actually recovering from an operation, so the fact that forever active classes are a gentle start was perfect" - Julie



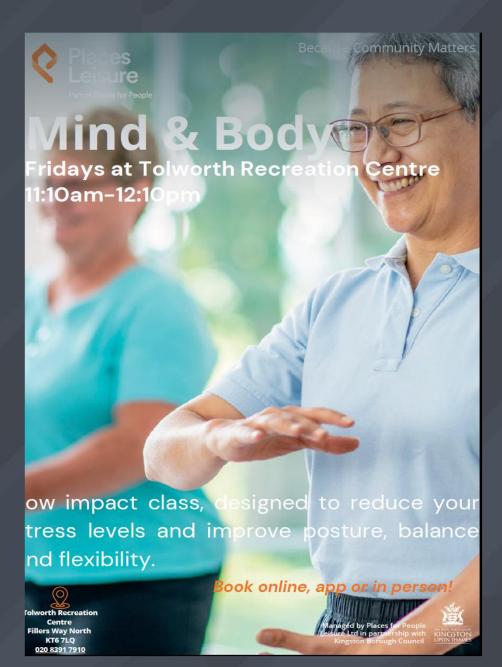




Forever Active

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Joseph's story

Joseph is 85 years old; he started his journey with Places Leisure with our council Exercise Referral programme and joined onto our Healthy Communities membership. He choose the membership as he wanted to try new classes, improve his physical activity and meet new people.

Before joining, Joseph used to do just one class a week (Aerobics with Anita), Joseph stated he has lower back pain and leg numbness, he is under hospital care for these conditions. Jospeh says he enjoys meeting people and has achieved some weight loss. The classes help him to stay motivated to lose more weight. He stated he's motivated to lose weight and change his lifestyle through exercise and nutrition rather than weight loss medication. He said he has come to realise there is no "quick fixes". Joseph said he is sleeping better, "feels very good" and is controlling his diet now.

He mentioned key members of staff at the Malden Centre who have helped and supported him, these are Teresa, Anita, Aggie and Sarah. These members of staff are a combination of council Exercise Referral staff and Places Leisure Healthy Communities staff who teach on Forever Active Keep fit, Chair Based Exercise and over 60s Fit and Tone. Joseph is also attending one gym session a week.



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Forever Active in the Kingston Contract



Big Sister

- A programme for girls, by girls, to help them enjoy physical activity and movement.
- Unlimited gym use during junior gym hours.
- Unlimited swimming.
- We Move sessions exclusively for girls with female instructor.
- Friendly on-site team, including our Big Sister Ambassadors.
 - Free access to Places Leisure app and virtual studio with hundreds of at home workouts.
- As part of the programme girls aged 9-15 can access a discounted membership (50% off our standard rate) or a free membership (eligibility criteria applies).





Jessica, Joanna, and Mavis' Stories

Before taking part in the We Move sessions, Jessica found physical activity exhausting. After 8 weeks of trying different ways to exercise that it can be fun, enjoyable, and more energetic, she has found increased confidence and now continues to exercise outside of the sessions.

Joanna has always enjoyed exercise, but the sessions in the leisure centre allow her to access equipment that she wouldn't otherwise have access to, for example the gym equipment for strength sessions.

Mavis said physical activity has always made her tired and never understood why. After attending the We Move sessions, where activity is tailored to how the girls are feeling, she understood what did and didn't work for her. Mavis' favorite part of the sessions is using the gym facilities, and she now plans to use her membership at The Malden Centre more often.

The Big Sister Project in the Kingston Contract





Healthy Communities classes



Because Community Matters

Part of Places for People Malden Centre

Healthy Community Timetable

Monday

Tuesday

	11:50am- 12:50pm	50+ Supple Strength	Sports hall	9:45am- 10:45am	Active health - hearts *previously cardiac rehab	Gym	
(1pm-2pm	Strength & Balance	Studio	12pm-1pm	NEW! Gentle Move *dance, Pilates, stretch	Community Room	(
	2.30-4:00pm	Compassionate Cafe - Coming soon!	Community Room	12:45pm- 13:45pm	Forever Active Dance fit	Sports hall	
				1pm-2pm	Diabetes Get Moving	Studio	
		New!	5	1pm-2pm	Forever Active Pilates *all levels, floor based	Room 5	
	4:15-5:15pm)	m Big Sister Program We Move 11-15 Years	2pm-3pm	Forever Active Chair Based Exercise	Studio		



Places Leisure

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Blagdon Road



Places Leisure

Because Community Matters

Healthy Community Timetable

Wednesday

<u>`</u>	11:50am- 12:50pm	Forever Active Yoga	Studio
	1:15pm- 2:15pm	Chair based exercise - cancer *Free tea and coffee included	Community room
	2pm-3pm	Chair based exercise - cancer	Kingston Hospital
	12:30pm- 13:30pm	NEW! Forever Active Keep Fit	Room 5
	7:30pm - 8:30pm	NEW! Yoga for Menopause	Room 5

Thursday

11:00am- 1pm	Living Well Hub *Free Information & help desk in partnership with the local GP practices	Community room
12:10- 12:55pm	Forever Active Steady & Strong	Sports hall
1pm-2pm	Dance with Dementia	Room 5
3:30pm- 4:30pm	Tai Chi - Carehome	Outreach
5:00pm- 5:45pm	NEW! Women Who Lift *introduction to weight training, suitable for absolute beginners or experienced	Studio
6:00pm- 7:30pm	Move Through Menopause 12-week course	Room 5

	110:30am-	National Diabetes Prevention Programme *Must be referred by GP	Room 4
1	2pm-3pm	Forever Active Easy Aqua	Main pool

Saturday

11:00am- 12:00pm	Forever Active Zumba	Sports hall	



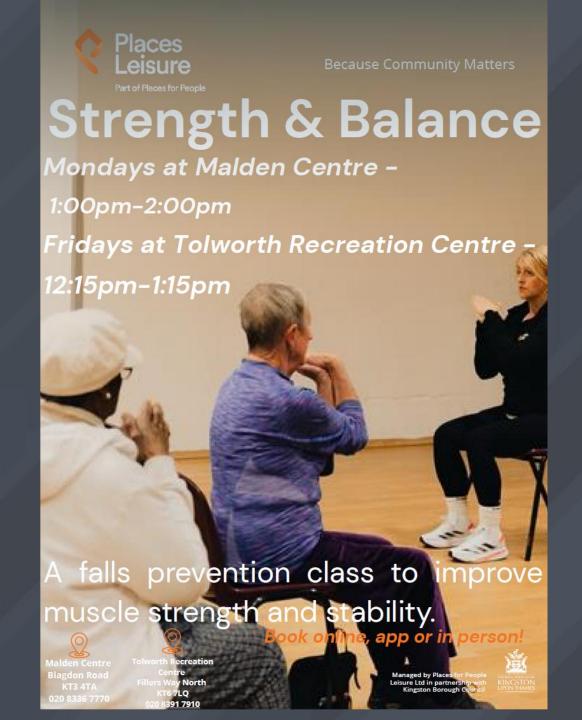




Healthy Communities classes – strength & balance

- Places Leisure healthy communities department have a partnership with Your Health Care Falls team in which discharged pateints are signposted/referred to our two strength and balance classes.
- Both classes are led by 2 Places Leisure instructors who are level 3 GP referral qualified with a maximum of 20 participants.
- We can provide 2:1 support in the class which focuses on seated and standing movements for participants to get stronger and decrease their risk of falls.





Healthy Communities classes – active hearts

- Active hearts is run by our Places Leisure instructor who is level 4 British Association for Cardiovascular Prevention and Rehabilitation (BACPR) qualified.
- The class consists of a group warm up in one of our multi purpose rooms led by our level 4 instructor and then a gymbased session also led by our level 4 instructor focusing on cardiovascular fitness and endurance for heart health.
- The class is aimed at those who have had a cardiovascular event such as a heart attack or heart surgery who are fit to exercise.
- Participants must be referred by a health professional to ensure they can safely exercise.





Michel's story

Michel, aged 63 years, said before taking part in Active Hearts at the Malden Centre, he completed phase 3 Cardiac Rehabilitation set up by his local NHS team after he had a quadruple bypass. He was then referred to our Active Hearts class by Your Health Care's Cardiac team and has been thoroughly enjoying it. Alongside recovering from surgery he has asthma and type 2 diabetes.

He enjoys having a supportive group who have similar experiences as there is a strong social element to the classes in which participants can have a laugh while exercising. It has impacted his mental wellbeing positively, as well as his physical wellbeing as the class is adaptive to all abilities.

Michel stated that Sue our British Association for Cardiovascular Prevention and Rehabilitation (BACPR) instructor is very supportive and keeps a close eye on all participants to monitor and assess if 'anyone's over doing it'. He said because of this programme he is going to continue getting into more exercise and going to take up our healthy communities membership to do so.



Active Hearts in the Kingston Contract



Exercise Referral – Get Active

What is exercise referral?

A low cost 12-week exercise programme for adults run by qualified exercise referral specialists who re referred by a health professional.

Who is it run by?

Run by Kingston Council in our leisure centres Malden, Tolworth & Weir Archer.

3 instructors – Gareth, Magda & Agi.

Places Leisure

Places Leisure work in partnership with Kingston Council, when individuals sign up or complete their Exercise Referral prgoramme, they are offered our healthy communities membership to continue exercising and socialising at a low cost with no joining fee.



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Exercise Referral

"Magda is an excellent coach who knows what she does. She is a great motivator who knows how to inspire her students. Through her effort, I have improved on my health; reduced weight, sugar levels and improved my mental state. I now have a positive outlook on life and all credit goes to her. Thank you"

"I have never been to a gym before and so was a bit nervous beforehand. Agi, the instructor, was delightful - very professional, very caring and considerate and all my fears disappeared. Would thoroughly recommend this course as a gentle way to get fit and to help recuperate post-op. The fact that it was run in the ladies gym made it even better for complete novices like me"

"When I was referred I was overweight and had shoulder pain. The strength exercises helped my shoulder which has improved and I no longer have a problem with it. The classes also helped me to stay focused with my eating and I have lost over 5 kilos. It has inspired me to carry on with a healthy lifestyle." "Gareth is absolutely inspiring and motivating. He has encouraged me all the way. Well done on employing him!"







Gareth

Magda

Agi

Partnership work, so far...

Places Leisure healthy communities team have partnered with the New Malden & Worcester Park Primary Care Network on:

- Your Mental Health Matters event May 2025
- Carers One Stop Shop at the Malden Centre May 2025
- Living Well Hub at the Malden Centre September
 2025
- Living Well with Diabetes event October 2025

We are looking to partnered with the other PCNs in our local area to strengthen the work & support the NHS as much as possible!





Coming soon...

- Cancer pathway
- **Good Boost**
- Compassionate Café with Princess Alice Hospice

- Falls prevention
- Cardiac Rehabilitation phase 4

Parkinsons Move & Shout



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January 2026

March 2026

Cancer Pathway

- Currently working on the pathway to include prehabilitation, rehabilitation and posthabilition for all stages of a cancer pathway including diagnosis, treatment, recovery and palliative care.
- Myself and two instructors are going on the Level 4 Cancer Specialist training funded by RM Partners called CanRehab in November 2025.
- Exciting meetings on with RM partners on next steps for Cancer prehabilitation and rehabilitation.
- Working with key stakeholders & referring partners.
- Gathering feedback from a variety of individuals and using this

to shape the cancer pathway locally.



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3 October 2025

Executive Team Places Leisure The Gurney Office Building Three, Riverside Way, Watchmoor Park, Camberley, GU15 3YL

RM Partners

5th Floor Alliance House 12 Caxton Street London, SW1H OQS

Dear Executive Team

Re: Improving Access to Exercise Opportunities for People with a Cancer Diagnosis

RM Partners NHS Cancer Alliance is an organisation commissioned to improve cancer outcomes across north west and south west London. We work in partnership with NHS providers, NHS organisations and local authorities, people affected by cancer, and voluntary sector partners to improve outcomes and experiences for those affected by cancer.

We are writing to highlight the increased evidence base for the role of physical activity and exercise in cancer care, and to explore collaboratively how local services and referral pathways might better support people affected by cancer. A growing body of evidence from organisations such as NICE, the American College of Sports Medicine, and Macmillan Cancer Support demonstrates that physical activity including during treatment can improve physical function, reduce fatigue, enhance quality of life, and in some cancers, improve survival rates.

NHS guidelines recommend that people with cancer are encouraged to be as physically active as their condition allows, with structured personalised support wherever possible. The CHALLENGE trial (2025), which has been widely reported in the UK media highlights the survival benefits of facilitated physical activity for people affected by colon cancer.

Currently many people with cancer are unable to access local exercise referral schemes, often due to limitations in exercise referral criteria, precautionary policies or limited provider training. These factors can create barriers when people most need support.

We would greatly value the opportunity to work collaboratively to understand how we can improve access. We are also keen to explore how any increase in referrals could be managed effectively to ensure services remain sustainable.

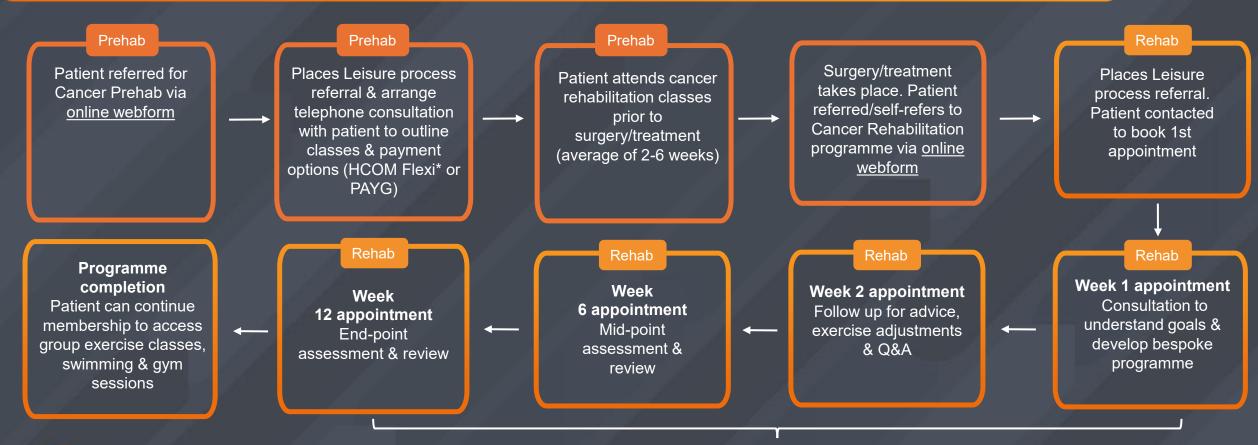
At RM Partners, we are already supporting this agenda by providing specialist cancer exercise training for fitness professionals working in local authority leisure facilities across north west and south west London. We would be delighted to collaborate with you as commissioners of exercise referral schemes to expand opportunities and support people affected by cancer to live well during and after treatment.

We are keen to meet with you at the earliest opportunity to discuss enhanced access to exercise schemes in your organisation. Please could you email Alby Wakeling, Programme Director via albert.wakeling@nhs.net and Kath Malhotra, Personalised Care Clinical Lead via katharine.malhotra (@nhs.net so that we can arrange an initial discussion.

Yours sincerely,

Susan Sinclair Managing Director RM Partners

Stronger Together - Places Leisure Cancer Pathway





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From the point of enrollment the patient is set up with a Healthy Communities Membership, giving access to Cancer Rehabilitation classes, all other group exercise classes, gym & swimming.

*HCOM Flexi can be frozen for up to 3 months during treatment period

Prehabilitation

Timing: Before Treatment

Primary Focus: Strengthening, education &

readiness

Outcome: Fitter for surgery/treatment

Intensity: Moderate & Proactive

Prehab

Patient referred by health care professional for Cancer Prehab via online webform

Prehab

Places Leisure process referral & arrange telephone consultation with patient to outline classes & payment options (HCOM Flexi* or PAYG)

Prehab

Patient attends cancer rehabilitation classes prior to surgery/treatment (average of 2-6 weeks)



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*Professional referral only

*HCOM Flexi can be frozen for up to 3 months during treatment period

Rehabilitation

Timing: After surgery or during/after radiotherapy

Primary Focus: Recovery, function & long-term

wellbeing

Outcome: Stronger recovery & recovery of life

Intensity: Gradual and restorative

Programme completion

Patient can continue membership to access group exercise classes, swimming & gym sessions



Rehab

Week
6 appointment
Mid-point
assessment &
review

Surgery/treatment takes place. Patient referred to Cancer Rehabilitation programme via online webform

Rehab

Week 2 appointment

Follow up for advice,

exercise adjustments

& Q&A

Places Leisure process referral. Patient contacted

to book 1st

appointment

Rehab

↓ Rehab

Week 1 appointment

Consultation to understand goals & develop bespoke programme

From the point of enrollment the patient is set up with a Healthy Communities Membership, giving access to Cancer Rehabilitation classes, all other group exercise classes, gym & swimming.



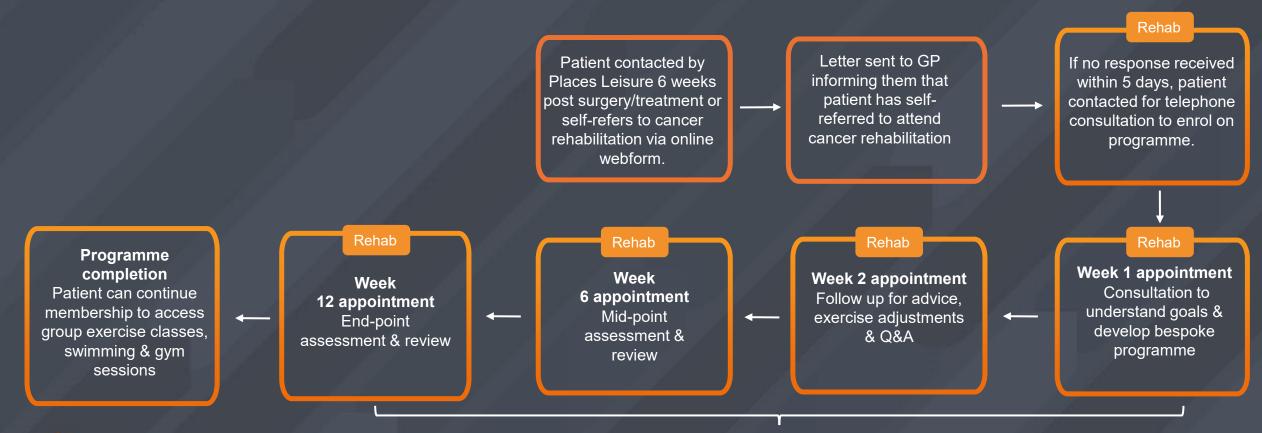
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Signpost client to attend other classes with the goal of having them move on rom cancer rehab classes after 12-weeks

Non-clinical referral process will be followed if referred by non-clinical professional

Self-Referral – Cancer Rehabilitation

A patient can self-refer if they have previously attended cancer prehabilitation classes or received cancer treatment/surgery within the last 12-weeks.





From the point of enrollment the patient is set up with a Healthy Communities Membership, giving access to Cancer Rehabilitation classes, all other group exercise classes, gym & swimming.