

## How to access the Macmillan Citizens Advice Service for South West London

020 7042 0332

Monday to Friday, 9.30am – 5pm (excluding public holidays).

[www.cawandsworth.org/macmillan/](http://www.cawandsworth.org/macmillan/)

You can find out more from either your health or social care professional or at your hospital information centre.

### Citizens Advice Wandsworth & Croydon and Macmillan Cancer Support working together.

Macmillan Citizens Advice Service is for cancer patients, their families and carers in South West London. We offer appointments at Macmillan Cancer Support Centres at St George's, Kingston, Croydon University and Epsom and St Helier Hospitals.

Face-to-face appointments may be subject to COVID-19 restrictions.

We will move mountains to help people with cancer live life as fully as they can. We'll do whatever it takes.

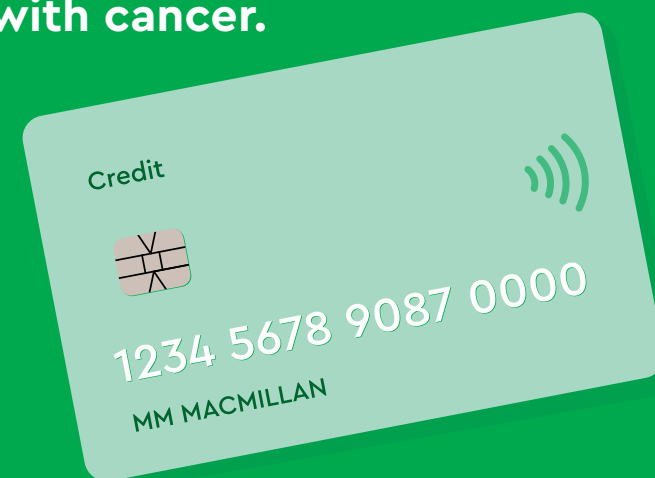
For information, support or just someone to talk to, call 0808 808 00 00 or visit [macmillan.org.uk](http://macmillan.org.uk)

Macmillan Cancer Support, registered charity in England and Wales (261017), Scotland (SC039907) and the Isle of Man (604). Also operating in Northern Ireland.

# Money worries?

## Macmillan Citizens Advice Service for South West London

A free and confidential benefits and money advice service for people living with cancer.



In partnership with



**MACMILLAN**  
CANCER SUPPORT

# The Macmillan Citizens Advice Service for South West London

## Who are we?

Macmillan Cancer Support and Citizens Advice Wandsworth & Croydon are working together to provide the Macmillan Welfare Benefits Advice Service for South West London. This is a specialist service giving free, confidential and impartial benefits and money advice to local people living with cancer.

## Do you need help with the cost of cancer?

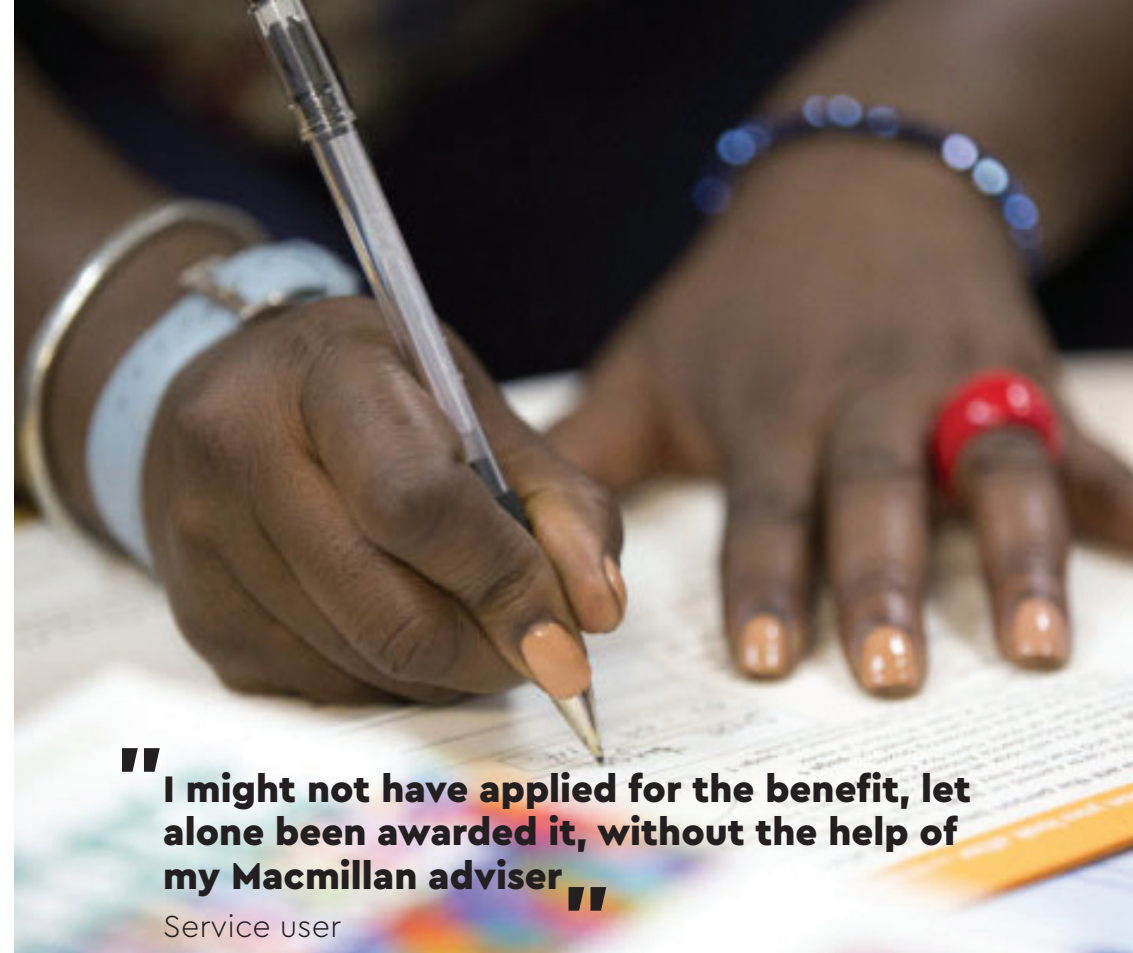
If you or your family are living with cancer and struggling to cope with its financial impact, there is help available.

We know cancer can be expensive. Your income may go down and your spending may go up. You may have to pay for a special diet, childcare, higher heating costs or travel to a hospital. It may be hard to keep your job. That's where we come in.

## What can we help with?

Our service offers one-to-one sessions with specialist advisers to help identify the problems you are experiencing and explore the options available to you.

We can go through your paperwork with you and discuss the best course of action. We can help you identify the benefits you are entitled to, as well as filling in the forms. We can help you access debt management support and make you aware of other help that may be available. We may also be able to help you access a grant from Macmillan Cancer Support. Macmillan Grants are one-off payments designed to help people on low incomes meet unexpected costs or provide some much-needed respite.



**“ I might not have applied for the benefit, let alone been awarded it, without the help of my Macmillan adviser ”**

Service user

## What else can we advise on?

- Completing complicated paperwork.
- What benefits are available and help you to apply for them.
- Casework support to challenge benefit decisions, including appeals.
- Accessing charitable grants.
- Health costs, such as travel to hospital for treatment.
- Applying for transport concessions, such as a disabled parking badge.
- Housing and fuel costs.
- Other problems – such as debt, bills, employment or housing.
- Signposting you to other organisations which can provide help.