

What is Hate Crime?

Any criminal offence which is perceived by the victim or anybody else to be motivated by hostility or prejudice towards a protected characteristic (Home Office, 2022)

Examples of Protected Characteristics include:

- Race
- Religion
- Sexual orientation
- Gender reassignment
- Disability

Examples of Hate Crime include:

- Verbal abuse eg. name calling or racist abuse
- Physical attacks
- Threats of violence
- Offensive letters
- Online abuse e.g on social media platforms
- Criminal damage e.g offensive graffiti
- Arson

Reporting:

Metropolitan Police Service

Dial 999 in an emergency

If the crime is currently happening **OR**
If the suspect currently on scene **OR**
If you are in urgent need of assistance.

Silent 999 calls

If you don't speak or answer questions, press 55 or tap when prompted and your call will be transferred to the police. The police will usually be able to find your location. If you don't press 55 or respond, your call could be ended.

Dial 101 for non-emergencies
Report online [met.police.uk](https://www.met.police.uk)

Visit a Police Station (24hours)

Kingston Police Station, KT1 1LB
Twickenham Police Station, TW1 3SY
Wimbledon Police Station, SW19 8NN
Elmbridge Civic Centre, KT10 9SD
(Open Monday - Friday, 9am - 5pm
excluding bank holidays)

If you have a hearing or speech impairment, use the textphone service 18000 or text on 999 if you've pre-registered with the emergencySMS service.

Crimestoppers

Report Anonymously
0800 555 111
[Crimestoppers-uk.org](https://www.crimestoppers-uk.org)

Kingston Race & Equalities Council (KREC)

020 8547 2332
info@kingstonrec.org
Make an appointment to visit - 3rd Floor, Neville House, 55 Eden Street, Kingston Kt1 1BW.
[kingstonrec.org](https://www.kingstonrec.org)

Terrorist incidents (Including online content)

Online at [met.police.uk](https://www.met.police.uk)
Anti-Terrorism hotline - 0800 789 321.
For suspicious behaviour, packages, or vehicles, dial 999.
Online extremist or terrorist content, visit [gov.uk/report-terrorism](https://www.gov.uk/report-terrorism)

British Transport Police (public transport)

0800-405040 or text 61016. In the text message, report WHAT happened, WHEN and WHERE.

Truevision

www.report-it.org.uk/home

Other places to report

[Community Security Trust](https://www.communitysecuritytrust.org) (Antisemitic Incidents)
[The Monitoring Group](https://www.themonitoringgroup.org) (Racism)
[Tell MAMA](https://www.tellmama.org) (Islamophobic Incidents)

Support:

Victim Support

Free and confidential support for people affected by crime
Independent of the police
0808 168 9111
victimsupport.org.uk

GALOP

Lesbian, gay, bisexual, and transgender hate crime
<https://galop.org.uk/get-help/>
0800 999 5428

REAL

Disability Hate Crime
0207 001 2170
Make an appointment to visit - Jack Dash House, 2 Lawn, House Close, London E14 9YQ
real.org.uk

Choice in Hackney

Disability hate crime
020 7613 3206
info@choiceinhackney.org

East European Resource Centre (EERC)

Support for: Bulgaria, Croatia, Czech Republic, Estonia, Hungary, Latvia, Lithuania, Poland, Romania, Slovakia, Slovenia, Ukraine, Belarus, Russia
info@eerc.org.uk
<https://www.eerc.org.uk/contact-us>

Stay Safe East

Report Disability hate crime
07865 340 122
enquiries@staysafe-east.org.uk
<https://www.staysafe-east.org.uk/services-support/report-an-incident-contact>

Other places to access support

[CATCH](#) (Communities Against Hate)
[Kingston Race & Equalities Council](#) (KREC)
[TrueVision](#)