

Health and Wellbeing Network - 22 April 2021

# Ensuring our community engagement reflects our community

Stephen Bitti

Chief Executive Officer

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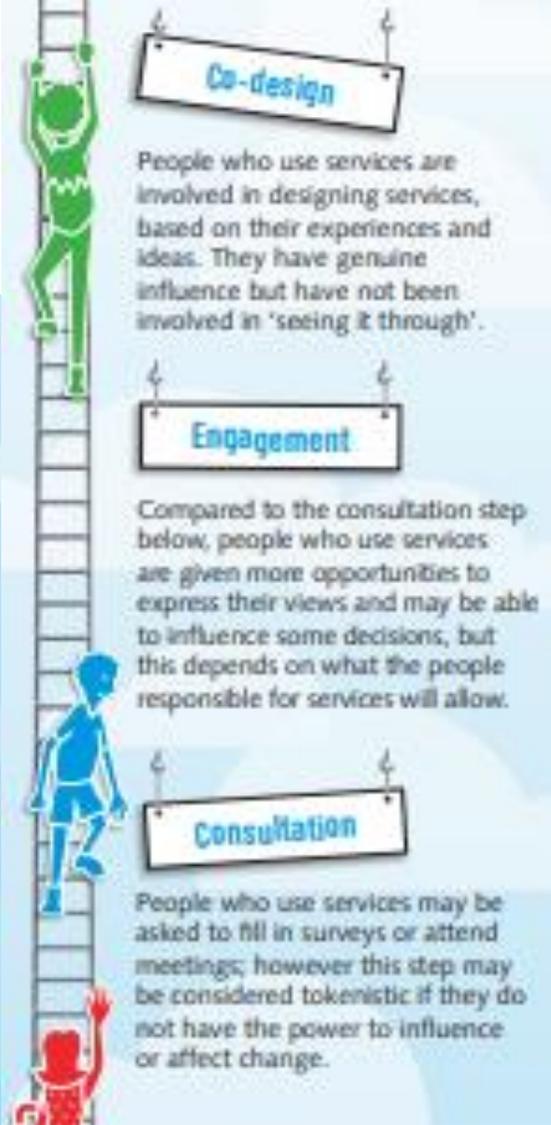
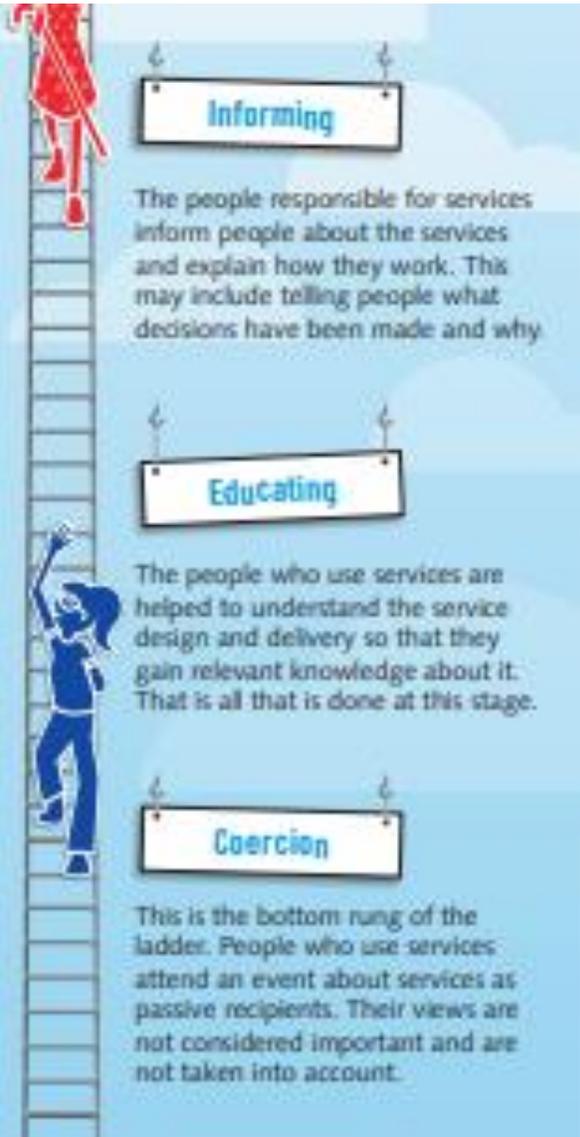
# About Healthwatch Kingston

- Healthwatch Kingston was set up by the [Health and Social Care Act of 2012](#) to be the independent champion for local NHS and social care.
- We seek the views of patients, service users, carers and the public to help services work better for the people who use them.
- We play an important role bringing communities and services together.
- Everything we say and do is informed by what local people tell us.
- As well as encouraging those who run local services to act on what matters to people, we also share local views and experiences with [Healthwatch England](#) and the [Care Quality Commission](#) who make sure that the government put people at the heart of care nationally.

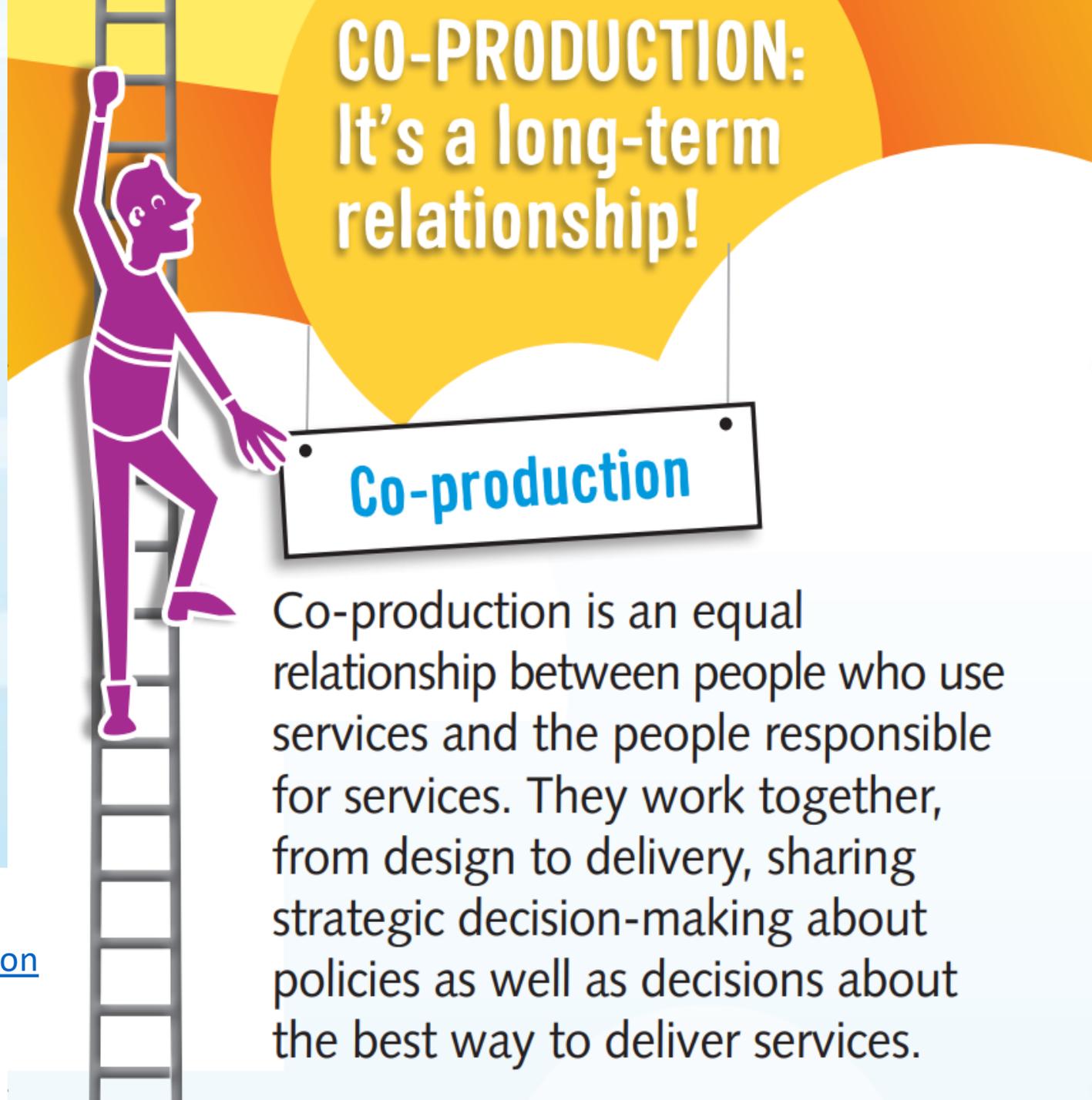
# Priorities and Work Programme 2021/22

## Agreed Key Priorities

- 1. Response to and recovery from the coronavirus pandemic**
  - a. Continue to gather views and experiences of NHS and social care services during and after the coronavirus pandemic, to ensure commissioners, providers and other system leaders respond appropriately to the health and care needs of local people (e.g. Experiences of Long Covid and services and series of 'Pulse Check' Kingston engagements).
- 2. NHS and Social Care transformation**
  - a. Monitor the commissioning, provision and transformation of health and care in Kingston, in particular the introduction of the South West London Integrated Care System.
- 3. Learning Disabilities**
  - a. Support meaningful engagement with local people with a learning disability in the work of Healthwatch Kingston, including Enter and View training.
  - b. Provide chair and administrative support for the 'Kingston All Ages Learning Disability Partnership Board' (2018-22 Strategy - Year 4).
- 4. Mental Health**
  - a. Provide chair and administrative support for the 'Kingston Communities Taskforce - Mental Health and Wellbeing Subgroup' (with the work of the subgroup incorporating the refresh of the 'Thrive Kingston' Mental Health and Wellbeing Strategy).
  - b. Continue to monitor progress of and engagement with specialist service provision to people with Emotionally Unstable Personality Disorder (EUPD).
- 5. Young People**
  - a. Support Youth Out Loud! (YOL!) to review health and care services (we will do this in partnership with Healthwatch Richmond).
  - b. Support delivery (with other partners including Healthwatch Richmond) of the Digital Youth Project (year 3) to complete a series of short health and care films and podcasts by young people for young people.
  - c. Support YOL! to develop its online and social media.
- 6. Safeguarding**
  - a. Continue membership of the Kingston Safeguarding Adults Board.
  - b. Continue to deliver the Kingston Making Safeguarding Personal pilot (Year 2).
  - c. Continue support for the London Safeguarding Adults Board, Safeguarding VOICES and Conference Planning Groups (Year 3) to ensure people with lived experience of safeguarding are integral to safeguarding systems and processes across London.



[TLAP Ladder of co-production explained - \(5 min film\)](#)



## Share your views - 'Pulse check' Kingston: Services for neurodiverse adults

Throughout April, Healthwatch Kingston is working in collaboration with adult ADHD peer support group, Fastminds, to find out about ACCESS to, QUALITY of and AFTERCARE from health and care services in Kingston. We are seeking the views of patients, service users, carers and the public to help services work better for the people who use them. Everything we say and do is informed by what local people tell us. As well as encouraging those who run local services to act on what matters to people, we also share local views and experiences with Healthwatch England and the Care Quality Commission who make sure that the government put people at the heart of care nationally.



# Healthwatch Kingston Priorities and Work Programme

## More representative in 2021/22

- Black, Asian, and Minority Ethnic communities make up 33% of the population in Kingston
  - Engagement to date
  - ‘Move towards’ better representation in our work to help improve health inequalities
  - Working collaboratively, e.g. Tell us what you think about the Covid vaccination
1. How else should we do this?
  2. What are the pitfalls?
  3. What does success look like?
  4. How should we measure our impact?

Thank you for your engagement.

**Ensuring our community engagement reflects our community**

**[www.healthwatchkingston.org.uk](http://www.healthwatchkingston.org.uk)**

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